

ISO 9001 Internal Auditor Class (Exemplar Global) 3-day (*Plexus International*)

This course provides either new or current internal auditors and understanding of ISO 9001 and a process approach methodology. Participants will acquire the necessary skills to become a leader in preparing and conducting audits through interactive methods and avoiding lecture based learning. A successful completion of Plexus International's "Exemplar Global - Certified Internal Auditor Training" meets the training requirements for certification of individual QMS Internal Auditors. This healthcare course is accredited by Exemplar Global.

Prerequisites: None

Learning Objectives:

- Perform audits based on ISO 19011
- Demonstrate an understanding of the ISO9001 Standard and the Process Approach
- Form an audit team
- Conduct an audit meeting
- Determine needed documentation and organize according to the standard
- Classify, record, and resolve non-conformities
- Implement preventive measures to avoid future non-conformities

Who should attend:

- Any member of an ISO 9001 implementation team
- Employees at any level
- Representatives from key functional groups involved in an organization's quality management system

Course Agenda:

Day 1

- Introduction
- Review Student Requirements
- Review Course Agenda
- Review Written Examination and Continual Evaluation Information
- Understanding ISO 9001 from a healthcare perspective

Day 2

- Understanding ISO 9001:2008 from a healthcare perspective

- Linkages to Quality Management Principles
- Auditing Skills

Day 3

- RAB-QSA QMS Internal Auditor Certification Handbook
- Auditing Skills
- Auditing Application
- Written Examination

Certificates Awarded:

- Those who pass will receive a certificate of successful completion, which satisfies the training requirement for individual QMS auditor certification by Exemplar Global
- Those who do not pass will receive a certificate of attendance.