

ISO 9001 for Healthcare Executive Understanding *(Plexus International)*

The Executive Understanding program is a series of individual courses that an organization can pick and choose what is covered to fit their customized needs. There are 5 independent modules including: *Executive Briefing, Describing the System, Factors for Successful Implementation, QMS Requirements Overview, and Planning for Implementation*. Choose which modules fit your needs and time allowance, and **BlueSynergy** will provide a highly experienced consultant to explain the benefits and necessary resources for your company's commitment to ISO 9001:2008 for Healthcare.

Length: Variable

Prerequisites: None

Available Modules Learning Objectives:

Module 1: *Executive Briefing* (2 hours)

- Identify Top management responsibilities
- Quality Management Systems
- Map Processes
- Demonstrate an understanding of the purpose and intent of the Standard

Module 2: *Describing the System* (4 hours)

- Plan responsibilities
- Map the organization utilizing a process based approach
- Analyze a system of processes through the identification and analysis of individual processes
- Create Turtle diagrams
- Demonstrate and understanding of Process Approach

Module 3: *Factors for Successful Implementation* (1 hour)

- Identify Executive commitment
- Identify Organizational culture
- Resolve Conflict
- Demonstrate skills in problem solving, communication, team and cross functional management implementation

Module 4: *QMS Requirements Overview* (1-2 hours)

- Demonstrate an understanding of the standard and related requirements

Module 5: *Planning for Implementation* (1-2 hours)

- Plan Strategically
- Plan Tactics
- Plan Operations
- Analyze the mission
- Set objectives to achieve the vision

Who should attend:

Executives and Upper Level Management