

Implementing an ISO 9001 Audit Program

Internal audits should show value to your organization. As your internal audit system matures beyond implementation, the most common question we receive from our customers is how to create this internal audit program. This is the workshop that meets that need. This is a fully customized workshop, designed to create your organizational specific internal audit program. In these 3 days, we help you create your internal audit program that might be based on your current accreditation model, quality practices, organizational culture, workplace environment and your community.

This workshop involves some pre-work on your part to ensure efficiency during these 3 days. The finished product is a fully developed internal audit program. Your current team of trained internal auditors (ISO 9001, Physical Environment, Infection Control, Clinical Tracers, etc.) will also receive additional training during these 3 days to present to them the larger picture. These auditors will be introduced to these new audit objectives and criteria and they will conduct a one-half day audit. All stages of the audit cycle (*from ISO 19011*), planning, preparing, conducting and reporting will be addressed in this workshop.

This includes workshop also includes an introduction of cost of quality during the internal audit process. It is here where the internal audits will begin to show real value to your organization. This workshop may be a precursor to implementing Value-Added Auditing (VAA). It is not a prerequisite to VAA.